A common problem in the rental business is that employees may forget to bill customers, especially when managing a large number of clients. Sometimes, by the time an employee is ready to issue an invoice, the customer’s office may be closed due to delays in delivering invoices to other customers. Invoices might also be forgotten or misplaced, making them difficult to track.

Our software offers a simple solution to prevent these issues. Once an invoice is issued, its details are automatically recorded in the system. When the customer receives and signs the invoice, a scanned copy is attached to the record.

If an invoice is issued but you don’t see the attached file in the system, it indicates that the invoice has been issued but not properly delivered to the customer. This could mean the invoice was misplaced, forgotten, or not delivered.

The software also includes a regular customer list. If an employee forgets to issue an invoice to a particular customer for the current month, the customer’s name will be displayed in red, making it easy for the user to identify and take action.

Additionally, to ensure accurate billing, you can easily compare the invoices from the previous month with the current month. This allows you to quickly spot any differences and ensure everything is correct.

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